

**Community Safety Action Plan  
September 2015 updates**

<b>1. Domestic abuse</b>							
<b>Lead Agency: Stevenage Borough Council / Police</b>							
<b>Measures: rate of recorded DA, outcomes for clients of DA panel, outcomes for clients of Herts Change</b>							
	<b>Aim</b>	<b>Lead</b>	<b>When by</b>	<b>Resource</b>	<b>Expected outcomes / outputs</b>	<b>Action taken and progress</b>	<b>r/a/g</b>
SO 3	1.1 <b>Disrupt perpetrators</b>  Support Operation Acorn to target high risk perpetrators, sharing information and intelligence when required.	Police DI Hannah Mann	April 2016	Existing resources / officer time.  Availability of Herts Change.  Funding for perpetrator programmes.	1. 4 perpetrators complete Herts Change - COMPLETE.	Op Acorn no longer officially functioning, but partnership working continues as and when high risk perpetrators are identified.  28 men were offered a place on Herts Change programme and 9 declined. 19 men were placed and 14 completed (74%), 3 were deselected (16%) and 2 dropped out (10%). The dropout rate for this programme is significantly lower than the national average for perpetrator programmes (around 28% - National Offenders DVPP).	1.
					2. 10 perpetrators subject to positive disposal for any crime type - COMPLETE.		2.
					3. Herts Change positive outcomes case study completed.		3.
					4. 4 perpetrators referred to No More project - COMPLETE.		4.
SO 3	1.2 <b>Support standard and medium risk victims</b>	SBC	Quarterly	Existing	1. Quarterly meetings held – quarterly reports to RAG.	SP is the lead housing officer that attends MARAC	1.

		Monitor and assess multi agency DA panel.	Sarah Pateman		resources / officer time. Multi agency 'buy in.' Agency referrals. Publicity materials.	2. 6 referrals per quarter. 3. Case study produced to highlight positive outcomes. 4. Enhanced intelligence sharing with MARAC and HRU – COMPLETE & ONGOING.	Panel currently under review as part of wider DA work going forward (NHB).	2. 3. 4.
SO 3	1.3	<b>Responsibility for DHRs</b>  Monitor and progress current DHR action plan (AA) through RAG.	SBC Debbie Barker	Quarterly	Existing resources / officer time	1. Report to Domestic Abuse Strategic Programme Board by Spring 2015 – COMPLETE. 2. Sign off completed AA action plan by October 2015.	Report submitted to DASPB April 2015.  DHR action plan discussed at RAG 20 April – motion to sign off in July.	1. 2.
<b>2. Reassurance / public engagement</b>  <b>Lead Agency: Police / HFRS / SBC</b>  <b>Measures: perception surveys, hate crime reporting rate, all crime rate, acquisitive crime rate, robbery crime rate, violent crime rate, test purchase outcomes, rate of ASB</b>								
	<b>Aim</b>	<b>Lead</b>	<b>When by</b>	<b>Resource</b>	<b>Expected outcomes / outputs</b>	<b>Action taken and progress</b>	<b>r/a/g</b>	

SO 1&2	2.1	<b>Conduct proactive / targeted operations.</b>  Carry out proactive crime prevention campaigns in relation to emerging and seasonal trends; and targeted action towards vulnerable groups:				Existing resources / officer time.  Internal and external funding streams.  Publicity materials.	<p>1. 12 targeted operations / events undertaken this year - COMPLETE.</p> <p>2. 5% annual decrease in acquisitive crime to include burglary dwelling, robbery and theft from person.</p> <p>3. 10% (57 crimes) decrease in ASB Oct / Nov (Q3).</p> <p>4. 10 Op Sabre patrols undertaken this year.</p> <p>5. Op Sponge Pudding – 100 clients engaged at least 2x per year.</p> <p>6. Blue Light Exp – 5 events staged this year.</p> <p>7. 6 Silver street meets undertaken this year – COMPLETE.</p>	Hate crime awareness week (15-19 June). Seminar took place at SBC 16 June. 50 people in attendance. Positive feedback received and further training requested. Training for wider staff and partners to be organised for later in the year. SBC is now a third party reporting site.  Silver Street meets took place 20 May, 24 June, 29 July & 21 September. Schedule for this year is now complete.  Op Sabre arson patrols to be re-established Oct / Nov with new team of HFRS volunteers – to combat peak period ASB.  Craig Wood, HFRS Fire safety co-ordinator organised Blue Light experience 7th August.	1.  2.  3.  4.
	2.1a	Op Sabre – ASB / deliberate fire	HFRS	Oct 2015					
	2.1b	Op Twist – shoplifting / purse dipping	Police	Dec 2015					
	2.1c	Op Guardian – burglary other	Police	Mar 2016					
	2.1d	Op Abrase	Police	Ongoing					
	2.1e	Op Adzuki	Police	Ongoing					
	2.1f	Op Advisory – alcohol awareness	Police	Nov 15					
	2.1g	Op Sponge Pudding – older people	HFRS	Ongoing					

	2.1h	engagement Alcohol Awareness Week	SBC	Nov 2015			Several LEAD events have taken place – dangerous dog targeting and prevention.	5.
	2.1i	National Personal Safety Day	SBC	Oct 2015			National personal safety day 7 Oct – MN to organise events with N Herts College – focus on young men and personal safety.	6.
	2.1j	Hate crime awareness week	CCSU / SBC	Jun 2015			Partners supporting EofE Ambulance service at Fairlands event 11 Oct.	7.
	2.1k	DA awareness week	CCSU / SBC	Nov 2015				
	2.1l	Blue Light Experience	HFRS	Spring / summer				
	2.1m	Silver Street Meets	Police	Ongoing				
	2.1n	Town Centre Walk through – trading standards / fire regs / shoplifting	HFRS	Dec 2015				
SO 1&2	2.2	<b>Engage with and develop communications with other partners</b>					Police and SBC attended cyber crime event organised by Chamber of Commerce Sept.	1.
	2.2a	Business - delegate ODG member to attend regular meetings with	All	Officers delegated April 2015	Existing resources / officer time.	1. Attend at least 2 Chamber of Commerce meetings this year.	Business Connector regular input to ODG, CoC and local business	

	2.2b	<p>Chamber of Commerce and report back. Opportunity to highlight issues and gain support from Chamber.</p> <p>Minority groups - Delegate ODG member to attend regular meetings with multi faith forum and report back. Feed information into targeting reassurance activities.</p>	All	Quarterly meetings		2. Attend at least 3 Multi faith meetings this year.	<p>networks.</p> <p>Attendance &amp; networking at multi faith meeting scheduled for Nov 2015 – hosted at SBC (ST to attend).</p>	2.
SO 1&2	2.3	<b>Monitor night time economy</b>						
	2.3a	Develop relationships with NTE door supervisors to improve communication and intelligence sharing. Schedule regular meetings to discuss issues and means to improvement.	Police / SBC Licensing Teresa Patten / Jeff Mason	April 2016	Existing resources / officer time.	<p>1. Schedule at least 2 meetings this year with door supervisors and taxi marshall.</p> <p>2. 1% annual decrease in serious violent crime</p>	<p>DB and JM to schedule meeting to discuss this action. TP has left the police, so resources may be an issue going forward.</p> <p>DB to contact Street Pastors to discuss hot times and streets, and provide funding for additional patrols if required.</p>	1.
	2.3b	Engage with Taxi Marshal for weekly reports re issues in Old Town NTE – report to	Police / SBC Licensing Teresa Patten / Jeff Mason	June 2015	Purchase radio and body worn camera for taxi marshall.	3. Weekly reports from Taxi Marshall.	Test purchase undertaken at 3 off licences this year. No issues of note. 1 revisit to be made to Oval wines	2.
								3.

	2.3c	ODG. Recommend test purchase sites to Trading Standards to ensure that licensees are complying with objectives of the Licensing Act 2003.	Police / SBC Licensing Teresa Patten / Jeff Mason	April 2016		4. At least 3 test purchase operations instigated this year - COMPLETE.	to check tobacco after suspicion of illegal sales. TPs continue and may be used to target NPS.	4.																
	2.3d	Engage with and support Street Pastors for patrols in Old Town.	All	Ongoing	Provide £1000 grant to street pastors.	5. Street pastors patrolling at busy times of year.		5.																
SO 1	2.4	<b>Support Watch schemes</b>					<b>April N Watch new members</b>																	
	2.4a	Increase Neighbourhood Watch membership by 30% - through street meets, events, social media.	Police WLO (Nathalia)	April 2016	Existing resources / officer time.	1. 1000 new NHW members by year end.	<table border="0"> <tr><td>Old Town</td><td>58</td></tr> <tr><td>St Nicks</td><td>11</td></tr> <tr><td>Chells</td><td>15</td></tr> <tr><td>Shephall</td><td>16</td></tr> <tr><td>Broadwater</td><td>11</td></tr> <tr><td>Bedwell</td><td>49</td></tr> <tr><td>Town</td><td>2</td></tr> <tr><td>Total</td><td>162</td></tr> </table>	Old Town	58	St Nicks	11	Chells	15	Shephall	16	Broadwater	11	Bedwell	49	Town	2	Total	162	1.
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	2.4b	Fund PubWatch online, and continue to develop and increase membership to include neighbourhood centres, through proactive targeting and licensing visits.	Police / SBC Licensing Teresa Patten / Jeff Mason	April 2016	Funding for publicity materials.  £500 per annum online fee.	2. 10 new Pub Watch members by year end - COMPLETE.	<b>April Pub Watch new members – 10</b>  June NWatch – 279 new members – membership now stands at 3584. OWL messages – 17/6/15 used for missing 11 year old boy – within 40 minutes he had been found by a Watch Member	2.																

							who received the OWL message and photo.	
SO 1	2.5	<b>Improve social media outputs</b>  Start a SoSafe Twitter account and proactively share partnership / crime / personal safety information with the public.	SBC Debbie Barker	July 2015	Existing resources / officer time.	1. At least four positive partnership messages released each month.		1.
SO 1	2.6	<b>Protected characteristics</b>						
	2.6a	Regular attendance at Counter Terrorism Task and Action Group meetings – PREVENT engagement through ODG.	Police / SBC Insp. Tabert / Debbie Barker	Quarterly	Existing resources / officer time.  Training	1. CT TAG feedback to ODG and RAG - COMPLETE.	Hate crime reporting champions trained at SBC in April. Wider training session for front line staff tba.  CT TAG meeting attended this month.	1.
	2.6b	Compile list of key agency / community leads for use by all	Police / SBC Insp. Tabert / Debbie Barker	Aug 2015	Publicity materials	2. Comprehensive list of community leaders	8 champions trained – third party reporting commenced 16 June 2015.	2.

	2.6c	<p>police protected characteristic SPOCs and all partners.</p> <p>Launch SBC as a hate crime third party reporting site.</p>	SBC Debbie Barker	June 2015		<p>compiled and circulated - COMPLETE.</p> <p>3. 6 'champions' trained for 3<sup>rd</sup> party reporting and wider training session for SBC staff - COMPLETE.</p> <p>4. 5% annual increase in hate crime reporting.</p>	<p>Let's Talk about it launched within Herts Constabulary.</p> <p>KIMs list now on SafetyNet and regularly updated.</p>	<p>3.</p> <p>4.</p>
SO1	2.7	<p><b>Improve customer contact</b></p> <p>Update the 'who can I call' leaflet – community safety focus – informing the public how to access the whole range of community safety services; promote through social media.</p>	SBC Debbie Barker	Dec 2015	<p>Existing resources / officer time</p> <p>Print costs</p>	<p>1. Leaflet designed and printed for use at events / street meets / tenancy packs etc.</p>		<p>1.</p>



SO 4	2.8	<b>Reduce ASB</b>						
	2.8a	Identify opportunities for enforcement of ASB elements of ASB, Crime and Policing Act 2014.	SBC ASB coordinator	Ongoing	Existing resources / officer time  Legal advice.	1. 3% decrease in Bedwell ASB.	PSPO drafted – to be presented in first instance to SMB in June.  NPS bill going through parliament – wait for guidance as potentially no need for inclusion in PSPO.	1.
	2.8b	Initiate Public Space Protection Order for street begging / ASB in town centre. Explore potential use to prohibit sales of New Psychoactive Substances.	SBC ASB coordinator	Autumn 2015	Consultation.	2. PSPO in place.	CPNs issued to 14 street drinkers and one off licence at Oval as part of Op Alleviate.  Police Operation Adsum – ongoing daily patrols through summer in Shephall focussing on emerging issue around the Hyde. Numerous individuals identified and summoned to joint meetings with SBC and offered ABA. 7 dispersal notices, and numerous warnings – 3 people dealt with for breach. CPN warnings to be issued to parents.	
2.8c	Identify ASB hotspots, and develop reactive and proactive projects to mitigate crime.	SBC ASB coordinator	Ongoing				Hotspots currently Town Centre, The Hyde, The Oval.	2.

<b>3. Health / mental health</b>									
<b>Lead Agency: NHS / SBC</b>									
<b>Measures: rate of ASB, No More project outcomes</b>									
		<b>Aim</b>	<b>Lead</b>	<b>When by</b>	<b>Resource</b>	<b>Expected outcomes / outputs</b>	<b>Action taken and progress (to be updated each quarter)</b>	<b>r/a/g</b>	
SO 2,3&5	3.1	<b>Better information sharing</b>					Quarterly reports (Cardiff Data) now being received. Limited use at this time.		
	3.1a	Meet with CCG, Lister hospital, CCSU, police, SBC to discuss issues hindering partnership working.	SBC Debbie Barker	June 2015	Existing resources / officer time.  Police data analysis for quarterly monitoring.	1. Quarterly reports received from health and included in RAG reports.			<b>1.</b>
	3.1b	Formulate and agree plan with partner agencies to improve information and data sharing with regards to DA and drugs / alcohol related violent crime.	SBC Debbie Barker	July 2015	NHS data  CCSU data analysts.  CCG data	2. Data used to target resources (offender, location) for DA and drugs / alcohol related violent crime.			<b>2.</b>
SO 1,2,4&5	3.2	<b>Support homeless adults</b>					Killing with Kindness - No longer required – issue to be controlled through PSPO. We are currently seeing lower levels of street begging as a result		
	3.2a	Identify street homeless / beggars who may be adults with complex	All / Stevenage Haven / CRI	Ongoing	Existing resources / officer time	1. Produce at least one case study to measure personal outcomes.			<b>1.</b>

	3.2b	needs requiring signposting and agency intervention. Discuss, plan and manage through ODG. <b>Undertake Killing with Kindness campaign.</b>	All	Summer 2015	Funding Promotional materials and advertising.	2. Campaign – media focus in at least one local newspaper. 3. 10% annual reduction in street begging incidents.	of proactive operations and do not consider this an issue to be highlighted or exaggerated at this time.	2. 3.
SO 5	3.3	<b>Support adults with drug / alcohol misuse</b>						1.
	3.3a	Co-ordinate partnership contributions and referrals to the No More Project.	SBC Sarah Pateman	Ongoing	Existing resources. Internal and external funding.	1. All referrals to No More agreed at ODG - COMPLETE. 2. At least one case study produced to evidence impact of referrals and behavioural change of client.	All referrals are agreed at ODG and reviewed with DB and ST quarterly  Currently applying for the Big Lottery and PCC Community/Victim funding also possibilities of setting up a charity.	2.
	3.3b	Identify and bid for potential funding streams to ensure ongoing development and continuity of project from 2016/17.	SBC Sarah Pateman		Agency referrals.	3. 65% of No More clients sustain their tenancy. 4. 65% of No More clients significantly reduce alcohol consumption. 5. 20% of No More clients significantly reduce drugs use.	Professional evaluation of project would help with funding bids.	3.
								4.
								5.

						6. 50% of clients show considerable improvement in health.		6.
						7. 70% of clients have no ASB associated with them on leaving the project.		7.
SO 1,2,4&5	3.4	<b>Support adults with complex needs</b>  Monitor and assess effectiveness of multiple needs panel.	SBC Sarah Pateman	Quarterly	Existing resources / officer time.  Multi agency 'buy in.'  Agency referrals.  Publicity materials.	1. Quarterly meetings held – quarterly reports to RAG.  2. 6 referrals per quarter.  3. Case study produced to highlight positive outcomes.  4. Enhanced intelligence sharing with CAMHS – COMPLETE & ONGOING.	To date we have had two meetings, and discussed 8 clients.	1.
								2.
								3.
								4.

4. Children and young people							
Lead Agency: SBC / police / HFRS							
Measures: Rate of ASB, number of FIPcases, deliberate fires rate, criminal damage rate, violent crime rate.							
	Aim	Lead	When by	Resource	Expected outcomes outputs	Action taken & progress (to be updated each quarter)	r/a/g
SO 2	4.1	<b>Support county wide work around CSE</b>					
	4.1a	Implement Operation Halo's – Say it if you see it campaign.	SBC Debbie Barker	Summer 2015	Existing resources / officer time  Publicity materials.	1. All pubs, hotels and taxis provided with booklet - COMPLETE.	1.
	4.1b	Regular meetings for CSE task group. Monitor and drive implementation of CSE action plan through ODG.	SBC Debbie Barker	Quarterly	Funding.	2. Action plan implemented or developed subject to issues identified - COMPLETE.	2.
	4.1c	ODG members to undertake CEOP Ambassador training, in order to engage	All	April 2016		3. Increase in Op Halo reports / referrals  4. 6 ODG members trained (CEOP).	3.  4.

	4.1d	with schools, play sites, children's centres, clubs etc. ODG members to undertake train the trainer training (CSE) for professional awareness raising sessions.	All	July 2015		5. 2 ODG members trained (train the trainer). 6. 2 multi agency awareness training sessions delivered by end of year.		5. 6.
1, 2,4&5	4.2	<b>Improve engagement with young people.</b>					Play sites jointly visited during summer on 2 occasions – activities undertaken with kids and engagement with all age ranges. Well received by play centre staff.	1.
	4.2a	Youth SPOC (police) and ASB coordinator (SBC) to attend regular YET meetings and feed back to ODG.	Police Insp. Tabert	Ongoing	Existing resources / officer time.	1. 4 meetings attended and relevant information shared.		
	4.2b	Multi agency visits to play sites – provide talks about drug / alcohol use, bullying, cyber safety, fire	SBC Sandy Gill	Quarterly	Training for staff. Materials.	2. 4 joint visits undertaken – analyse feedback.		2.

	4.2c	safety etc. Meet with the youth council – with a view to organising a survey of young people to identify how they could feel safer.	Police / SBC Insp. Tabert & Debbie Barker	October 2015		3. Youth council meeting undertaken and survey planned for early 2016.		3.
SO 1,2&4	4.3	<b>Prevent violent crime</b>  Support Billy's Wish (school education programme) to engage with schools and deliver comprehensive training package.	SBC Debbie Barker	December 2015	Existing resources / officer time.  Provide £1000 grant to Billy's Wish  Promotional materials.	1. Launch Billy's Wish in Stevenage June 2015 - COMPLETE.  2. At least 7 schools take up programme in first 6 months - COMPLETE.  3. Reduction in violent crime / bullying in schools undertaking the programme.  4. 200 pupils sign pledge not to carry knives.	Programme launched in Stevenage June 2015. 6/7 subscriptions for senior schools were taken up, plus one primary school. Will be provide Sept 2015.	1.
								2.
								3.
								4.
SO 4	4.4	<b>Support families</b>  Co-ordinate partnership contributions and	SBC Sarah Pateman	Ongoing	Existing resources.  Internal and	1. All new referrals agreed at ODG - COMPLETE.  2. Produce at least	All referrals go through ODG and Thriving Families.	1.

		referrals to the FIP.			external funding. Agency referrals.	one case study to demonstrate impact of those referrals and evidence behavioural change.  3. 65% of clients sustain their tenancy.  4. 70% of ASB cases closed against client when signed off from the project.		2. 3. 4.
SO 2	4.5	<b>Engage with young perpetrators</b>  Re brand Project Ex and outsource to experts who deal with young offenders.	Police Taz Adams-Cook  SBC Sarah Pateman	Scoping complete by Autumn 2015.  Programme complete by April 2016	Funding	1. Project model scoped - COMPLETE.  2. Agency recruited to deliver programme – in house approach taken - COMPLETE.  3. At least one programme delivered by April 2016.  4. Positive outcome for 50% of attendees.	Scoping and meetings have taken place with partners (TACS, HFRS, Sgt Wilmot, PCSO Tizard).  The pilot project forms part of the No More Project and was launched in July with 6 clients.	1. 2. 3. 4.



SO 5	4.6	<p><b>Prevent road traffic accidents (younger drivers)</b></p> <p>Engage with teenagers to educate about RTA caused by drug / alcohol / mobile phone use.</p>	HFRS Mark Barber	April 2016	<p>Funding</p> <p>Existing resources / officer time</p> <p>College / schools buy in</p> <p>Materials and promotional items</p> <p>Publicity</p>	<p>1. 2 events staged this year - 100 young people engaged</p> <p>3. Feedback collated</p> <p>4. Annual decrease of 17-19 RTAs in Stevenage.</p>	<p>WC Jim Stevenson Tasked with organising events. Targeting Sixth Form Students in Local Schools. A target of 8 events has been set dates to be announced.</p> <p>Target schools have been identified and contact is being initiated with dates to be set for the new school year.</p> <p>Funding has been sourced for supply of vehicles.</p> <p>Driving Home for Xmas – countywide initiative. 4 events will take place in Stevenage – dates tbc. Targets 18-24 yr olds.</p>	<p>1.</p> <p>2.</p> <p>3.</p>
	4.7	<p><b>Prevent radicalisation</b></p> <p>Support the Prevent agenda as part of the local authority's duty under the Counter Terrorism and Security Act 2015. Train 4 CSP members to deliver WRAP training for professionals, schools, clubs etc</p>	All	April 2016	<p>Existing resources / officer time</p> <p>Funding for training sessions.</p> <p>Training materials.</p>	<p>1. 4 officers trained - COMPLETE</p> <p>2. Training sessions delivered to 4 schools.</p> <p>3. 4 training sessions delivered to front line officers.</p> <p>4. 4 other training sessions delivered.</p>	<p>Training took place in June – Sandy Gill, Frankie Packard, Debbie Barker, Jim Moatt.</p> <p>Schedule of sessions to be drawn up. Some schools have been approached but no response. Schools are now being funded through the Home Office to train teachers to deliver WRAP.</p> <p>Jim Moatt to conduct WRAP session for SBC DSPs.</p>	<p>1.</p> <p>2.</p> <p>3.</p> <p>4.</p>

							WRAP session to be conducted for CRI Oct / Nov.	
SO 4	4.8	<b>Prevent youth ASB</b>						
	4.8a	Liaise with outreach workers (YMCA / Connexions) to identify hot spot areas / dates / times; in order to develop preventative interventions.	SBC ASB coordinator	Ongoing	Existing resources / officer time  CCSU data / hot spot mapping	1. Information and data reported to ODG.  2. Appropriate interventions and activities developed according to need and opportunity.	Regular sessions being undertaken at The Hyde – Connexions, YMCA, Child UK – sporting activities at local parks. Hot times and dates covered, including extra police patrols during summer holidays and use of ASB tools / powers.  DB and ST in talks with Paul Lavery re intensive working with troubled teenagers. Paul is already working with some through children’s services and is confident that he can engage with many more if funded. Proposals being worked up as part of a wider package of intervention.	1.
	4.8b	Support development of youth hub in Shephall and utilise opportunities to engage with young people. Identify those who may need support from, and signposting to relevant agencies.		Hub in place by April 2016				2.